

**CEU Credit Sheet**  
5/13/2015



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***Assessing the Effectiveness of a  
Cybersecurity Program***

Presenters: *Bob George, EMA, Inc.*  
*Lynn Shiang, Delta Risk LLC*

1. What does the AWWA Cybersecurity Guidance Tool provide?

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2. How can a utility integrate the AWWA guidance into existing system operations?

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3. What is a penetration test and what does it assess?

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4. What are information security controls, and why are there different standards defined? Are they radically different from one another?

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